



Dear Colleague,

A general update for you.

Pay

The GMB pay claim on behalf of you has been sent to management; as soon as we have met with SERCO management, we will advise you of the date of any ballot. It goes without saying that it is vital that you and your colleagues attend. Currently, the rate of inflation in relation to RPI is now sitting at 8.2% and continually climbing. This is for February as the data from the Office of National Statistics is always a minimum of two months behind. We expect inflation to be in double figures in April; again, we won't know this until the end of June, so bear this in mind when you cast your vote. I will update you on the position of inflation when the ballot takes place.

NJC members

The amount of time and effort to try and resolve the overtime payments for these staff has been significant. Senior management have agreed that, as of 1st April, these staff will be paid the correct rate of pay as per their contracts of employment. Whilst we have it on email trails, SERCO senior management could not provide a letter written in "understandable English" confirming the position, clearly because they know they were wrong.

Pay slips

Many of you still do not check your payslips or print them off. If you cannot see these then written complaints need to be sent in. You must keep a copy of any complaint raised.

Time limitations for all members, regardless of your contract

If there is any act created by an employer, i.e. deduction of salary, discrimination etc then you have three months less one day from the date the act was created. No matter what act is created by an employer, always use this timeline and always have any complaint/objection/grievance in writing. You cannot rely on verbal discussions.

Yours fraternally,

Paul Grafton

GMB, BRITAIN'S GENERAL UNION

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