



Dear Colleague

**Re: Serco Richmond pay**

You will be aware that GMB submitted your pay claim on 15th March 2023. Last year, I had promised you all, after many of you had complained at the continual delays in getting your pay rights, to do this as early as possible.

I raised the continual delays this year and have been fobbed off yet again. Last year saw unprecedented strike action in the Richmond depot that held Serco to account. This year is heading that way too.

Due to the delays again, it is my intention to serve a dispute notice to Serco, as they are again failing to act when they have had more than eight weeks to respond formally, despite me reminding them.

The dispute notice allows me to then seek authority from our Committee to undertake a full strike ballot, as before, sent to your home address. You will need to update your email address, mobile number, job role and, most importantly, your home address. This will only take a few minutes of your time but it is absolutely vital that we get this right; if you do not update it, there is a risk you will not receive a ballot paper when we get to that point.

Please access the membership update on this link and update your details here by Monday 5th June 2023: <https://www.gmb-southern.org.uk/serco-richmond-update-your-details>

I, of course, will update you as we move forward. I will send you a copy of the dispute letter later, for your reference.

Yours fraternally

Paul Grafton